



# Support Proposal

Customer Name: Community Unit School District 200

Street Address: 130 W. Park Avenue,

City, State, Zip: Wheaton, IL, 60187

**Quote #: RNWL22-02534-R1**

We are pleased to provide the following quote on your support needs:

| Community Unit School District 200                             |                    |  |               |            |            |      |            |            |                |
|--|--------------------|--|---------------|------------|------------|------|------------|------------|----------------|
| Mfr.   | Device             | Description  | Serial Number | Start Date | End Date   | Qty. | Unit Price | Ext. Price | Special Notes  |
| 130 PARK AVENUE WHEATON, IL 60187                              |                    |  |               |            |            |      |            |            |                |
| STI HANS Gold Software Support 24x7                            |                    |  |               |            |            |      |            |            |                |
| Cisco  | L-CUBE             | Cisco Unified Border Element (CUBE) - E-delivery - top level | 5443291154    | 08/31/2022 | 08/30/2023 | 1    | \$0.00     | \$0.00     |                |
| 130 W PARK AVE WHEATON, IL 60189-6460                          |                    |  |               |            |            |      |            |            |                |
| STI HANS Gold Onsite 24 X 7 4 Hour                             |                    |  |               |            |            |      |            |            |                |
| Cisco  | BE6M-M5-K9         | Cisco Business Edition 6000M (M5) Appliance, Export Restr SW | WZP223700DN   | 08/31/2022 | 08/30/2023 | 1    | \$741.86   | \$741.86   |                |
| Cisco  | BE6M-M5-K9         | Cisco Business Edition 6000M (M5) Appliance, Export Restr SW | WZP22370KHF   | 08/31/2022 | 08/30/2023 | 1    | \$741.86   | \$741.86   |                |
| STI HANS Gold Parts and Remote Support 8 X 5 Next Business Day |                    |  |               |            |            |      |            |            |                |
| Cisco  | ATA191-K9          | 2-Port Analog Telephone Adapter                              | FCH254224FX   | 10/11/2022 | 08/30/2023 | 1    | \$16.78    | \$16.78    |                |
| Cisco  | C9500-24Y4C-EDU    | Cisco Catalyst C9500H-24Y4C-E Switch                         | CAT2326L1AT   | 08/31/2022 | 08/30/2023 | 1    | \$1,697.40 | \$1,697.40 |                |
| Cisco  | C9500-24Y4C-EDU    | Cisco Catalyst C9500H-24Y4C-E Switch                         | CAT2326L19S   | 08/31/2022 | 08/30/2023 | 1    | \$1,697.40 | \$1,697.40 |                |
| Cisco  | C9500-24Y4C-EDU    | Cisco Catalyst C9500H-24Y4C-E Switch                         | CAT2326L1B2   | 08/31/2022 | 08/30/2023 | 1    | \$1,697.40 | \$1,697.40 |                |
| Cisco  | C9500-24Y4C-EDU    | Cisco Catalyst C9500H-24Y4C-E Switch                         | CAT2326L18L   | 08/31/2022 | 08/30/2023 | 1    | \$1,697.40 | \$1,697.40 |                |
| Cisco  | C9500-40X-A        | Catalyst 9500 40-port 10Gig switch, Network Advantage        | FCW2220A3AY   | 08/31/2022 | 08/30/2023 | 1    | \$2,490.18 | \$2,490.18 |                |
| Cisco  | C9500-40X-A        | Catalyst 9500 40-port 10Gig switch, Network Advantage        | FCW2220A5N7   | 08/31/2022 | 08/30/2023 | 1    | \$2,490.18 | \$2,490.18 |                |
| Cisco  | C9500-40X-A        | Catalyst 9500 40-port 10Gig switch, Network Advantage        | FCW2220A3K3   | 08/31/2022 | 08/30/2023 | 1    | \$2,490.18 | \$2,490.18 |                |
| Cisco  | C9500-40X-A        | Catalyst 9500 40-port 10Gig switch, Network Advantage        | FCW2221A3Z3   | 08/31/2022 | 08/30/2023 | 1    | \$2,490.18 | \$2,490.18 |                |
| Cisco  | ATA190             | Cisco ATA 190 Analog Telephone Adapter                       | CCQ220800WG   | 08/31/2022 | 08/30/2023 | 1    | \$25.20    | \$25.20    |                |
| Cisco  | ATA190             | Cisco ATA 190 Analog Telephone Adapter                       | CCQ220800WU   | 08/31/2022 | 08/30/2023 | 1    | \$25.20    | \$25.20    |                |
| Cisco  | ATA190-RF          | UC 2 Port Analog Telephone Adapter REMANUFACTURED            | CCQ215000SZ   | 08/31/2022 | 08/30/2023 | 1    | \$25.20    | \$25.20    |                |
| Cisco  | AIR-AP1572EAC-B-K9 | Cisco Aironet 1572EAC Outdoor Access Point                   | FJC2019J05A   | 08/31/2022 | 02/28/2023 | 1    | \$105.14   | \$105.14   |                |
| Cisco  | AIR-AP1572EAC-B-K9 | Cisco Aironet 1572EAC Outdoor Access Point                   | FJC2019J05B   | 08/31/2022 | 02/28/2023 | 1    | \$105.14   | \$105.14   |                |
| Cisco  | AIR-CT5508-HA-K9   | Cisco 5508 Wireless Controller                               | FCW2015B0CK   | 08/31/2022 | 02/28/2023 | 1    | \$1,014.21 | \$1,014.21 | EOL 07/31/2023 |
| STI HANS Gold Software Support 24x7                            |                    |  |               |            |            |      |            |            |                |
| Cisco  | CUBE-T-RED         | CUBE - 1 Redundant Trunk Session License                     | 5443292191    | 08/31/2022 | 08/30/2023 | 160  | \$20.70    | \$3,312.00 |                |
| 1920 S WIESBROOK RD WHEATON, IL 60189-7884                     |                    |  |               |            |            |      |            |            |                |
| STI HANS Gold Onsite 24 X 7 4 Hour                             |                    |  |               |            |            |      |            |            |                |
| Cisco  | C2921-CME-SRST/K9  | Cisco 2921 Integrated Services Router                        | FTX1529ANSA   | 08/31/2022 | 12/31/2022 | 1    | \$461.00   | \$461.00   | EOL 12/31/2022 |
| Cisco  | C2921-VSEC/K9      | Cisco 2921 Integrated Services Router                        | FTX1529AN9N   | 08/31/2022 | 12/31/2022 | 1    | \$528.39   | \$528.39   | EOL 12/31/2022 |
| Cisco  | CISCO2901-V/K9     | Cisco 2901 Integrated Services Router                        | FTX152885XT   | 08/31/2022 | 12/31/2022 | 1    | \$293.86   | \$293.86   | EOL 12/31/2022 |
| Cisco  | CISCO2901-V/K9     | Cisco 2901 Integrated Services Router                        | FTX152885XU   | 08/31/2022 | 12/31/2022 | 1    | \$293.86   | \$293.86   | EOL 12/31/2022 |
| STI HANS Gold Onsite 8 X 5 Next Business Day                   |                    |  |               |            |            |      |            |            |                |
| Cisco  | C2901-CME-SRST/K9  | Cisco 2901 Integrated Services Router                        | FTX1529Y08B   | 08/31/2022 | 12/31/2022 | 1    | \$159.86   | \$159.86   | EOL 12/31/2022 |
| Cisco  | C2901-CME-SRST/K9  | Cisco 2901 Integrated Services Router                        | FTX1529Y087   | 08/31/2022 | 12/31/2022 | 1    | \$159.86   | \$159.86   | EOL 12/31/2022 |
| Cisco  | C2901-CME-SRST/K9  | Cisco 2901 Integrated Services Router                        | FTX1529Y08C   | 08/31/2022 | 12/31/2022 | 1    | \$159.86   | \$159.86   | EOL 12/31/2022 |
| Cisco  | C2901-CME-SRST/K9  | Cisco 2901 Integrated Services Router                        | FTX1529Y089   | 08/31/2022 | 12/31/2022 | 1    | \$159.86   | \$159.86   | EOL 12/31/2022 |
| Cisco  | C2901-CME-SRST/K9  | Cisco 2901 Integrated Services Router                        | FTX1529Y08E   | 08/31/2022 | 12/31/2022 | 1    | \$159.86   | \$159.86   | EOL 12/31/2022 |
| Cisco  | C2901-CME-SRST/K9  | Cisco 2901 Integrated Services Router                        | FTX1529Y08A   | 08/31/2022 | 12/31/2022 | 1    | \$159.86   | \$159.86   | EOL 12/31/2022 |



|  |                    |   |             |            |            |   |            |            |                |
|--|--------------------|---|-------------|------------|------------|---|------------|------------|----------------|
| Cisco  | C2901-CME-SRST/K9  | Cisco 2901 Integrated Services Router                   | FTX1529Y08D | 08/31/2022 | 12/31/2022 | 1 | \$159.86   | \$159.86   | EOL 12/31/2022 |
| Cisco  | C2901-CME-SRST/K9  | Cisco 2901 Integrated Services Router                   | FTX1529Y08G | 08/31/2022 | 12/31/2022 | 1 | \$159.86   | \$159.86   | EOL 12/31/2022 |
| Cisco  | C2901-CME-SRST/K9  | Cisco 2901 Integrated Services Router                   | FTX1529Y08F | 08/31/2022 | 12/31/2022 | 1 | \$159.86   | \$159.86   | EOL 12/31/2022 |
| Cisco  | C2901-CME-SRST/K9  | Cisco 2901 Integrated Services Router                   | FTX1529Y08Q | 08/31/2022 | 12/31/2022 | 1 | \$159.86   | \$159.86   | EOL 12/31/2022 |
| Cisco  | C2901-CME-SRST/K9  | Cisco 2901 Integrated Services Router                   | FTX1529Y08J | 08/31/2022 | 12/31/2022 | 1 | \$159.86   | \$159.86   | EOL 12/31/2022 |
| Cisco  | C2901-CME-SRST/K9  | Cisco 2901 Integrated Services Router                   | FTX1529Y08L | 08/31/2022 | 12/31/2022 | 1 | \$159.86   | \$159.86   | EOL 12/31/2022 |
| Cisco  | C2901-CME-SRST/K9  | Cisco 2901 Integrated Services Router                   | FTX1529Y08M | 08/31/2022 | 12/31/2022 | 1 | \$159.86   | \$159.86   | EOL 12/31/2022 |
| Cisco  | C2901-CME-SRST/K9  | Cisco 2901 Integrated Services Router                   | FTX1529Y08P | 08/31/2022 | 12/31/2022 | 1 | \$159.86   | \$159.86   | EOL 12/31/2022 |
| Cisco  | C2901-CME-SRST/K9  | Cisco 2901 Integrated Services Router                   | FTX1529Y08K | 08/31/2022 | 12/31/2022 | 1 | \$159.86   | \$159.86   | EOL 12/31/2022 |
| Cisco  | C2911-CME-SRST/K9  | Cisco 2911 Integrated Services Router                   | FTX1528AMCJ | 08/31/2022 | 12/31/2022 | 1 | \$230.50   | \$230.50   | EOL 12/31/2022 |
| Cisco  | C2911-CME-SRST/K9  | Cisco 2911 Integrated Services Router                   | FTX1528AMCH | 08/31/2022 | 12/31/2022 | 1 | \$230.50   | \$230.50   | EOL 12/31/2022 |
| Cisco  | C2911-CME-SRST/K9  | Cisco 2911 Integrated Services Router                   | FTX1528AMCL | 08/31/2022 | 12/31/2022 | 1 | \$230.50   | \$230.50   | EOL 12/31/2022 |
| Cisco  | ME-3600X-24TS-M    | Cisco ME 3600X-24TS-M Switch                            | FOC1525V41Z | 08/31/2022 | 10/31/2022 | 1 | \$197.63   | \$197.63   | EOL 10/31/2022 |
| Cisco  | ME-3600X-24TS-M    | Cisco ME 3600X-24TS-M Switch                            | FOC1525V43A | 08/31/2022 | 10/31/2022 | 1 | \$197.63   | \$197.63   | EOL 10/31/2022 |
| Cisco  | ME3600X-A          | ME3600X Advanced Metro IP Access License                | 811629659   | 08/31/2022 | 10/31/2022 | 1 | \$43.48    | \$43.48    |                |
| Cisco  | ME3600X-A          | ME3600X Advanced Metro IP Access License                | 811686709   | 08/31/2022 | 10/31/2022 | 1 | \$43.48    | \$43.48    |                |
| Cisco  | AIR-CT5508-HA-K9   | Cisco 5508 Wireless Controller                          | FCW1920B280 | 08/31/2022 | 02/28/2023 | 1 | \$1,126.90 | \$1,126.90 | EOL 07/31/2023 |
| STI HANS Gold Parts and Remote Support 8 X 5 Next Business Day |                    |   |             |            |            |   |            |            |                |
| Cisco  | AIR-AP1572EAC-B-K9 | Cisco Aironet 1572EAC Outdoor Access Point              | FTX1926P02H | 08/31/2022 | 02/28/2023 | 1 | \$105.14   | \$105.14   |                |
| Cisco  | AIR-AP1572EAC-B-K9 | Cisco Aironet 1572EAC Outdoor Access Point              | FTX1926P02N | 08/31/2022 | 02/28/2023 | 1 | \$105.14   | \$105.14   |                |
| Cisco  | AIR-AP1572EAC-B-K9 | Cisco Aironet 1572EAC Outdoor Access Point              | FJC2015J06A | 08/31/2022 | 02/28/2023 | 1 | \$105.14   | \$105.14   |                |
| Cisco  | AIR-AP1572EAC-B-K9 | Cisco Aironet 1572EAC Outdoor Access Point              | FTX1926P02M | 08/31/2022 | 02/28/2023 | 1 | \$105.14   | \$105.14   |                |
| Cisco  | AIR-AP1572EAC-B-K9 | Cisco Aironet 1572EAC Outdoor Access Point              | FTX1926P02L | 08/31/2022 | 02/28/2023 | 1 | \$105.14   | \$105.14   |                |
| Cisco  | AIR-AP1572EAC-B-K9 | Cisco Aironet 1572EAC Outdoor Access Point              | FJC2234J09P | 08/31/2022 | 02/28/2023 | 1 | \$105.14   | \$105.14   |                |
| Cisco  | AIR-AP1572EAC-B-K9 | Cisco Aironet 1572EAC Outdoor Access Point              | 5275930547  | 08/31/2022 | 02/28/2023 | 1 | \$105.14   | \$105.14   |                |
| Cisco  | AIR-CAP3702I-A-K9  | Cisco Aironet 3700e Access Point                        | FCW2014N1WX | 08/31/2022 | 02/28/2023 | 1 | \$34.11    | \$34.11    |                |
| Cisco  | AIR-CT5508-100-K9  | Cisco 5520 Wireless Controller                          | FCW1526L01G | 08/31/2022 | 02/28/2023 | 1 | \$3,689.76 | \$3,689.76 | EOL 07/31/2023 |
| Cisco  | AIR-CT5508-100-K9  | Cisco 5520 Wireless Controller                          | FCW1526L01F | 08/31/2022 | 02/28/2023 | 1 | \$3,689.76 | \$3,689.76 | EOL 07/31/2023 |
| Cisco  | AIR-CT5508-12-K9   | Cisco 5508 Wireless Controller                          | FCW1403L056 | 08/31/2022 | 02/28/2023 | 1 | \$1,014.21 | \$1,014.21 | EOL 07/31/2023 |
| Cisco  | AIR-CT5508-500-K9Z | Cisco 5508 Wireless Controller                          | FCW1525L0FU | 08/31/2022 | 02/28/2023 | 1 | \$9,685.74 | \$9,685.74 | EOL 07/31/2023 |
| Cisco  | AIR-CT5508-500-K9Z | Cisco 5508 Wireless Controller                          | FCW1525L0AU | 08/31/2022 | 02/28/2023 | 1 | \$9,685.74 | \$9,685.74 | EOL 07/31/2023 |
| STI HANS Gold Software Support 24x7                            |                    |   |             |            |            |   |            |            |                |
| Cisco  | AIR-CAS-3KC-K9     | Context Aware Engine for Clients License For 3K Clients | 1680752364  | 08/31/2022 | 02/28/2023 | 1 | \$538.52   | \$538.52   |                |
| Cisco  | AIR-CAS-3KC-K9     | Context Aware Engine for Clients License For 3K Clients | 1680752367  | 08/31/2022 | 02/28/2023 | 1 | \$538.52   | \$538.52   |                |
| STI HANS Silver Onsite 24 X 7 4 Hour                           |                    |   |             |            |            |   |            |            |                |
| Cisco  | C2921-CME-SRST/K9  | Cisco 2921 Integrated Services Router                   | FTX1529ANSA | 01/01/2023 | 08/30/2023 | 1 | \$910.66   | \$910.66   |                |
| Cisco  | C2921-VSEC/K9      | Cisco 2921 Integrated Services Router                   | FTX1529AN9N | 01/01/2023 | 08/30/2023 | 1 | \$1,043.78 | \$1,043.78 |                |
| Cisco  | CISCO2901-V/K9     | Cisco 2901 Integrated Services Router                   | FTX152885XT | 01/01/2023 | 08/30/2023 | 1 | \$580.49   | \$580.49   |                |
| Cisco  | CISCO2901-V/K9     | Cisco 2901 Integrated Services Router                   | FTX152885XU | 01/01/2023 | 08/30/2023 | 1 | \$580.49   | \$580.49   |                |
| STI HANS Silver Onsite 8 X 5 Next Business Day                 |                    |   |             |            |            |   |            |            |                |
| Cisco  | C2901-CME-SRST/K9  | Cisco 2901 Integrated Services Router                   | FTX1529Y08B | 01/01/2023 | 08/30/2023 | 1 | \$315.79   | \$315.79   |                |
| Cisco  | C2901-CME-SRST/K9  | Cisco 2901 Integrated Services Router                   | FTX1529Y087 | 01/01/2023 | 08/30/2023 | 1 | \$315.79   | \$315.79   |                |
| Cisco  | C2901-CME-SRST/K9  | Cisco 2901 Integrated Services Router                   | FTX1529Y08C | 01/01/2023 | 08/30/2023 | 1 | \$315.79   | \$315.79   |                |
| Cisco  | C2901-CME-SRST/K9  | Cisco 2901 Integrated Services Router                   | FTX1529Y089 | 01/01/2023 | 08/30/2023 | 1 | \$315.79   | \$315.79   |                |
| Cisco  | C2901-CME-SRST/K9  | Cisco 2901 Integrated Services Router                   | FTX1529Y08E | 01/01/2023 | 08/30/2023 | 1 | \$315.79   | \$315.79   |                |
| Cisco  | C2901-CME-SRST/K9  | Cisco 2901 Integrated Services Router                   | FTX1529Y08A | 01/01/2023 | 08/30/2023 | 1 | \$315.79   | \$315.79   |                |
| Cisco  | C2901-CME-SRST/K9  | Cisco 2901 Integrated Services Router                   | FTX1529Y08D | 01/01/2023 | 08/30/2023 | 1 | \$315.79   | \$315.79   |                |
| Cisco  | C2901-CME-SRST/K9  | Cisco 2901 Integrated Services Router                   | FTX1529Y08G | 01/01/2023 | 08/30/2023 | 1 | \$315.79   | \$315.79   |                |
| Cisco  | C2901-CME-SRST/K9  | Cisco 2901 Integrated Services Router                   | FTX1529Y08F | 01/01/2023 | 08/30/2023 | 1 | \$315.79   | \$315.79   |                |
| Cisco  | C2901-CME-SRST/K9  | Cisco 2901 Integrated Services Router                   | FTX1529Y08Q | 01/01/2023 | 08/30/2023 | 1 | \$315.79   | \$315.79   |                |
| Cisco  | C2901-CME-SRST/K9  | Cisco 2901 Integrated Services Router                   | FTX1529Y08J | 01/01/2023 | 08/30/2023 | 1 | \$315.79   | \$315.79   |                |



|                                    |                   |                                       |             |            |            |   |          |                    |  |
|------------------------------------|-------------------|---------------------------------------|-------------|------------|------------|---|----------|--------------------|--|
| Cisco                              | C2901-CME-SRST/K9 | Cisco 2901 Integrated Services Router | FTX1529Y08L | 01/01/2023 | 08/30/2023 | 1 | \$315.79 | \$315.79           |  |
| Cisco                              | C2901-CME-SRST/K9 | Cisco 2901 Integrated Services Router | FTX1529Y08M | 01/01/2023 | 08/30/2023 | 1 | \$315.79 | \$315.79           |  |
| Cisco                              | C2901-CME-SRST/K9 | Cisco 2901 Integrated Services Router | FTX1529Y08P | 01/01/2023 | 08/30/2023 | 1 | \$315.79 | \$315.79           |  |
| Cisco                              | C2901-CME-SRST/K9 | Cisco 2901 Integrated Services Router | FTX1529Y08K | 01/01/2023 | 08/30/2023 | 1 | \$315.79 | \$315.79           |  |
| Cisco                              | C2911-CME-SRST/K9 | Cisco 2911 Integrated Services Router | FTX1528AMCJ | 01/01/2023 | 08/30/2023 | 1 | \$455.33 | \$455.33           |  |
| Cisco                              | C2911-CME-SRST/K9 | Cisco 2911 Integrated Services Router | FTX1528AMCH | 01/01/2023 | 08/30/2023 | 1 | \$455.33 | \$455.33           |  |
| Cisco                              | C2911-CME-SRST/K9 | Cisco 2911 Integrated Services Router | FTX1528AMCL | 01/01/2023 | 08/30/2023 | 1 | \$455.33 | \$455.33           |  |
| Cisco                              | ME-3600X-24TS-M   | Cisco ME 3600X-24TS-M Switch          | FOC1525V41Z | 11/01/2022 | 08/30/2023 | 1 | \$978.43 | \$978.43           |  |
| Cisco                              | ME-3600X-24TS-M   | Cisco ME 3600X-24TS-M Switch          | FOC1525V43A | 11/01/2022 | 08/30/2023 | 1 | \$978.43 | \$978.43           |  |
| <b>Total</b>                       |                   |                                       |             |            |            |   |          | <b>\$69,926.00</b> |  |
| <b>*Plus Applicable Sales Tax*</b> |                   |                                       |             |            |            |   |          |                    |  |



## Do Not Renew Summary

| Community Unit School District 200         |                    |   |               |            |           |      |                     |
|--|--------------------|---|---------------|------------|-----------|------|---------------------|
| Mfr.                                       | Device             | Description   | Serial Number | Start Date | End Date  | Qty. | Do Not Renew Reason |
| 1920 S WIESBROOK RD WHEATON, IL 60189-7884 |                    |   |               |            |           |      |                     |
| STI HANS Gold Software Support 24x7        |                    |   |               |            |           |      |                     |
| Cisco                                      | ER10-USR-1         | EMRGNCY RSPNDR USR LIC 1 PHN FOR NEW 10X SYSTEM       | 1822597829    | 8/31/2021  | 8/30/2022 | 1260 | EOL Moving to FLEX  |
| Cisco                                      | L-CUAC11X-ADV      | Cisco Unified Attendant Console Advanced 11.x - 1 Lic | 5263553599    | 8/31/2021  | 8/30/2022 | 5    | EOL Moving to FLEX  |
| Cisco                                      | LIC-UWL-STD-SLED-B | Cisco Jabber IM for iPhone                            | 1680949499    | 8/31/2021  | 8/30/2022 | 1100 | EOL Moving to FLEX  |
| Cisco                                      | PUBLIC-IP-DEV-UWL  | Public Space non-app phone add-on for UWL             | 1680949498    | 8/31/2021  | 8/30/2022 | 153  | EOL Moving to FLEX  |
| Cisco                                      | UNITYCN10-STD-USR  | One Unity Connection 10.x Voice Messaging User        | 5119996718    | 8/31/2021  | 8/30/2022 | 150  | EOL Moving to FLEX  |

**Sentinel High Availability Network Support (HANS) is governed by the terms and conditions outlined in the final contract. You may request a copy of those terms prior to receiving the support contract.**

With regard to any software licenses installed by Contractor as necessary to effectuate the provision of services under this Agreement, thus not within the scope of the deliverables, Customer is hereby prohibited from duplicating said software in any form or fashion and is further restricted from using the software beyond the intended scope set forth herein. Moreover, Customer is restricted from licensing, sublicensing or transferring said software to any third party (except to a related party) without the express permission of Contractor, under which circumstance the software shall stay under the control and auspices of the Contractor. In the event Customer loses or damages the software, a copy may be provided at a nominal charge. Contractor may, at its discretion, remove said software upon the completion of its provision of services. Alternatively, at the end of this engagement or the license period, whichever occurs first, Customer is required to either destroy or return all copies of said software to Contractor, as expressly directed by Contractor.

Terms: Net 30 days.

The manufacturer/support provider has the right to inspect any products that have either never had support coverage or have not had support coverage for an extended period to determine their eligibility for maintenance/support. Devices subject to inspection will be flagged as such and are subject to a non-refundable inspection fee, which shall be the responsibility of Customer. Sentinel will work with the manufacturer/support provider on Customer's behalf until device eligibility is determined. Devices that do not pass the inspection will be ineligible for support.

**This quote is valid through: 07/14/2022**